

## W1 Trade-Up Program

Hello and congratulations on the purchase of your [brand new W2 turbocharger kit](#).

We appreciate that you have chosen to upgrade your CivicX with us again after having had the opportunity to put our W1 through its paces. We understand the need for some more power and the time is right to kick it up a notch with the W2.

We made it super easy for you to get into a new W2 turbo by offering a Trade-Up program and have written these instructions to make the process as trouble-free as can be. Be sure and follow all the steps below to ensure you get your refund/credit as soon as possible. If you have any questions about the process, we are only a call away at 571-271-0271 (Mon-Thu, 9am-5pm & Fri, 9am-1pm)

*These steps assume you have already successfully installed a new W2 on your car and have removed the W1 unit and are preparing it for shipment.*

*Before return ensure your W1 is in working order, any blown or severely damaged units will not be considered for this program.*

1. Remove all oil lines, coolant lines, and hardware from your W1 turbocharger and drain as much of the liquid coolant and oil out of the unit as you possibly can.
2. Using the plastic bag that your W2 came in carefully place and wrap the W1 unit in the bag like the image to the right with the serial plate upright as shown with the orange square.

- a. *This step is important to ensure no foam enters the unit in return transport. Foam in the cavities of the turbocharger will result in a deduction of return credit for cleaning.*



*Continue on next page*

3. Place the now wrapped turbocharger into the pre-molded foam of the turbo box like so.



- a. Place the top foam on top of the turbo just like how you received your W2.
4. Tape and secure the box.
5. Mark clearly on 2 of the 4 sides of the box the words "TRADE UP". On one side please write the order number from for your W2.
6. Apply Shipping Label
  - a. If shipping within the lower 48 states please apply the provided UPS return label and drop it off at a local UPS office/store or hand it to your UPS driver.
  - b. If shipping anywhere outside of the lower 48 contiguous states please prepare a shipping label and ship to the address below. Usually, Postal Service is the least expensive option for most people.

27WON Performance  
1721 SE Grace Ave  
Suite C  
Battle Ground, WA 98604  
USA

Upon receipt of the W1 turbocharger unit an inspection will be performed to assess the quality of the returned turbo. If the core is in working order your trade-in will be completed. If the core has damage beyond repair your trade-in may be rejected or reduced in value. In this case, a performance representative will be in contact with you.

*Please allow 5-7 business days upon receipt to process your trade-in.*